

**SMT. MITHIBAI MOTIRAM KUNDNANI COLLEGE OF  
COMMERCE AND ECONOMICS**



*Vidyasagar Principal K.M. Kundnani Bandra Campus*

*Adv. Nari Gursahani Road, TPS-III, Off. Linking Road, Bandra (West), Mumbai - 050*

*Re-Accredited "A" Grade by NAAC - 3<sup>rd</sup> Cycle (May 2017)*

*Permanently Affiliated to University of Mumbai*

*Recognized under Section 2(f) and 12(b) of UGC Act*



**Date: 12.06.2023**

**Ref. No.: 412B**

**NOTICE**

***Student Grievance Redressal Committee  
2023-24***

This is to inform all members of the Student Grievance Redressal Committee that a meeting will be held on 19.06.2023 at Principal's Meeting Room from 11.30 am to discuss the grievances status for the academic year 2023-2024.

**AGENDA**

- 1) Welcome and Introduction
- 2) Discussion on Complaints received
- 3) Review of earlier cases of Student Grievances received
- 4) Discussion on Possible Improvements in the Grievance Redressal Process
- 5) Any Other Matter with the permission of the chair
- 6) Vote of Thanks

All members are requested to attend the meeting on time.

Thanking you,

  
Ms. Ravneet Syan

**Co-ordinator, SGRC**

**Smt. M.M.K. College of Commerce and Economics**

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**Minutes of the Meeting of the Student Grievance Redressal Committee**

**Date:** 19.06.2023

**Time:** 11.30 am

**Venue:** Principal's Meeting Room

**Present:**

Members	Position	Signature
Prof. (Dr) CA. Kishore Peshori	Chairperson	
Ms. Ravneet Syan	Coordinator	
Mr. Satyaprakash Pandey	Member	
Ms. Harsha Hardasani	Member	
Mr. Leander Fonseca	Student Representative	

**Agenda Item 1: Welcome Address**

The Chairperson welcomed all the members present and outlined the purpose of the meeting.

**Agenda Item 2: Discussion on Complaints Received**

The committee confirmed that, for the period under review i.e. first half 2023, no complaints had been registered. The members discussed the positive implications of this and acknowledged the efforts made by various departments to maintain a grievance-free environment.

**Agenda Item 3: Review of earlier cases of Student Grievances Received**

It was noted that there were no grievances or complaints received from students for the academic year 2023-2024. The committee discussed that this reflects the smooth functioning of student services and overall satisfaction.

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**Agenda Item 4: Discussion on Improving the Grievance Redressal Mechanism**

Although no grievances were received, the committee deliberated on potential improvements in the grievance redressal mechanism. Suggestions included:

- Promoting awareness among students about how to file complaints.
- Ensuring transparency in handling grievances.
- Improving communication regarding the redressal process.

**Agenda Item 5: Other Matters**

No other matters were raised by any of the committee members.

**Agenda Item 6: Vote of Thanks**

The meeting was concluded with a vote of thanks by Prof. CA. (Dr.) Kishore Peshori, Chairperson, expressing appreciation for the committee's work and the active engagement of all departments in preventing grievances.

Meeting Adjourned at: 12 pm

A handwritten signature in blue ink, appearing to read 'Ravneet', is written over a horizontal line.

**Ms. Ravneet Syan**

**Co-ordinator, SGRC**

**Smt. M.M.K. College**

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**Date: 04.09.2023**

**Ref. No.: 1085A**

**NOTICE**

***Student Grievance Redressal Committee***

**2023-24**

This is to inform all members of the Student Grievance Redressal Committee that a meeting will be held on 12.09.2023 at Principal's Meeting Room from 11.30 am to discuss the grievances status for the academic year 2023-2024.

**AGENDA**

- 1) Welcome and Introduction
- 2) Discussion on Complaints received
- 3) Review of earlier cases of Student Grievances received
- 4) Discussion on Possible Improvements in the Grievance Redressal Process
- 5) Any Other Matter with the permission of the chair
- 6) Vote of Thanks

All members are requested to attend the meeting on time.

Thanking you,

**Ms. Ravneet Syan**

**Co-ordinator, SGRC**

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**Minutes of the Meeting of the Student Grievance Redressal Committee**

**Date:** 12.09.2023

**Time:** 11.30 am

**Venue:** Principal's Meeting Room

**Present:**

Members	Position	Signature
Prof. (Dr) CA. Kishore Peshori	Chairperson	
Ms. Ravneet Syan	Coordinator	
Mr. Satyaprakash Pandey	Member	
Ms. Harsha Hardasani	Member	
Mr. Leander Fonseca	Student Representative	

**Agenda Item 1: Welcome Address**

The Chairperson welcomed all the members present and outlined the purpose of the meeting.

**Agenda Item 2: Discussion on Complaints Received**

The committee confirmed that, for the period under review i.e. first half 2023, no complaints had been registered. The members discussed the positive implications of this and acknowledged the efforts made by various departments to maintain a grievance-free environment.

**Agenda Item 3: Review of earlier cases of Student Grievances Received**

It was noted that there were no grievances or complaints received from students for the academic year 2023-2024. The committee discussed that this reflects the smooth functioning of student services and overall satisfaction.



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**Agenda Item 5: Other Matters**

No other matters were raised by any of the committee members.

**Agenda Item 6: Vote of Thanks**

The meeting was concluded with a vote of thanks by Prof. CA. (Dr.) Kishore Peshori, Chairperson, expressing appreciation for the committee's work and the active engagement of all departments in preventing grievances.

Meeting Adjourned at: 12 pm

**Ms. Ravneet Syan**

**Co-ordinator, SGRC**

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**Date: 08.01.2024**

**Ref. No.: 1894A**

**NOTICE**

***Student Grievance Redressal Committee  
2023-24***

This is to inform all members of the Student Grievance Redressal Committee that a meeting will be held on 16.01.2024 at Principal's Meeting Room from 11.30 am to discuss the grievances status for the academic year 2023-2024.

**AGENDA**

- 1) Welcome and Introduction
- 2) Discussion on Complaints received
- 3) Review of earlier cases of Student Grievances received
- 4) Discussion on Possible Improvements in the Grievance Redressal Process
- 5) Any Other Matter with the permission of the chair
- 6) Vote of Thanks

All members are requested to attend the meeting on time.

Thanking you,

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**Minutes of the Meeting of the Student Grievance Redressal Committee**

**Date:** 16.01.2024

**Time:** 11.30 am

**Venue:** Principal's Meeting Room

**Present:**

Members	Position	Signature
Prof. (Dr) CA. Kishore Peshori	Chairperson	
Ms. Ravneet Syan	Coordinator	
Mr. Satyaprakash Pandey	Member	
Ms. Harsha Hardasani	Member	
Mr. Leander Fonseca	Student Representative	

**Agenda Item 1: Welcome Address**

The Chairperson welcomed all the members present and outlined the purpose of the meeting.

**Agenda Item 2: Discussion on Complaints Received**

The committee confirmed that, for the period under review i.e. second half 2023, no complaints had been registered. The members discussed the positive implications of this and acknowledged the efforts made by various departments to maintain a grievance-free environment.

**Agenda Item 3: Review of earlier cases of Student Grievances Received**

It was noted that there were no grievances or complaints received from students for the academic year 2023-2024. The committee discussed that this reflects the smooth functioning of student services and overall satisfaction.





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**Agenda Item 4: Discussion on Improving the Grievance Redressal Mechanism**

Although no grievances were received, the committee deliberated on potential improvements in the grievance redressal mechanism. Suggestions included:

- v Promoting awareness among students about how to file complaints.
- v Ensuring transparency in handling grievances.
- v Improving communication regarding the redressal process.

**Agenda Item 5: Other Matters**

No other matters were raised by any of the committee members.

**Agenda Item 6: Vote of Thanks**

The meeting was concluded with a vote of thanks by Prof. CA. (Dr.) Kishore Peshori, Chairperson, expressing appreciation for the committee's work and the active engagement of all departments in preventing grievances.

Meeting Adjourned at: 12 pm

**Ms. Ravneet Syan**

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**Date: 15.4.2024**

**Ref. No.: 94A**

**NOTICE**

***Student Grievance Redressal Committee  
2023-24***

This is to inform all members of the Student Grievance Redressal Committee that a meeting will be held on 22.04.2024 at Principal's Meeting Room from 11.30 am to discuss the grievances status for the academic year 2023-2024.

**AGENDA**

- 1) Welcome and Introduction
- 2) Discussion on Complaints received
- 3) Review of earlier cases of Student Grievances received
- 4) Discussion on Possible Improvements in the Grievance Redressal Process
- 5) Any Other Matter with the permission of the chair
- 6) Vote of Thanks

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**Minutes of the Meeting of the Student Grievance Redressal Committee**

**Date:** 22.04.2024

**Time:** 11.30 am

**Venue:** Principal's Meeting Room

**Present:**

Members	Position	Signature
Prof. (Dr) CA. Kishore Peshori	Chairperson	
Ms. Ravneet Syan	Coordinator	
Mr. Satyaprakash Pandey	Member	
Ms. Harsha Hardasani	Member	
Mr. Leander Fonseca	Student Representative	

**Agenda Item 1: Welcome Address**

The Chairperson welcomed all the members present and outlined the purpose of the meeting.

**Agenda Item 2: Discussion on Complaints Received**

The committee confirmed that, for the period under review i.e. second half 2023, no complaints had been registered. The members discussed the positive implications of this and acknowledged the efforts made by various departments to maintain a grievance-free environment.

**Agenda Item 3: Review of earlier cases of Student Grievances Received**

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- v Promoting awareness among students about how to file complaints.
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**Agenda Item 5: Other Matters**

No other matters were raised by any of the committee members.

**Agenda Item 6: Vote of Thanks**

The meeting was concluded with a vote of thanks by Prof. CA. (Dr.) Kishore Peshori, Chairperson, expressing appreciation for the committee's work and the active engagement of all departments in preventing grievances.

Meeting Adjourned at: 12 pm

**Ms. Ravneet Syan**

**Co-ordinator, SGRC**

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