



**SMT. MITHIBAI MOTIRAM KUNDNANI COLLEGE OF
COMMERCE AND ECONOMICS**

Vidyasagar Principal K.M. Kundnani Bandra Campus

Adv. Nari Gursahani Road, TPS-III, Off. Linking Road, Bandra (West), Mumbai – 050

Re-Accredited "A" Grade by NAAC – 3rd Cycle (May 2017)

Permanently Affiliated to University of Mumbai

Recognized under Section 2(f) and 12(b) of UGC Act



DATE: 12.06.2024

Ref No. 479A

NOTICE

Student Grievance Redressal Committee
2024-25

This is to inform all members of the Student Grievance Redressal Committee that a meeting will be held on 20.06.2024 at Principal's meeting Room from 11.30 a.m to discuss the complaints or cases reported (if any) for the academic year 2024-25


AGENDA

- 1) Welcome and Introduction
- 2) Review of the minutes of previous meeting
- 3) Discussion on Complaints or cases reported
- 4) Discussion on awareness programs and training sessions for employees.
- 5) Any Other Matter with the permission of the chair
- 6) Vote of Thanks

All members are requested to attend the meeting on time.

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Thanking you,


Ms. Ravneet Syan

Presiding Officer, SGRC

Smt. M.M.K. College of Commerce and Economics



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Minutes of the Meeting of the Student Grievance Redressal Committee

Date: 20.06.2024

Time: 11.30 am

Venue: Principal's Meeting Room

Present :

| Members | Position | Signature |
|--------------------------------|------------------------|------------------|
| Prof. (Dr) CA. Kishore Peshori | Chairperson | |
| Ms. Ravneet Syan | Coordinator | |
| Mr. Satyaprakash Pandey | Member | |
| Ms. Harsha Hardasani | Member | |
| Mr. Leander Fonseca | Student Representative | |

Agenda Item 1: Welcome Address

The Chairperson welcomed all the members present and outlined the purpose of the meeting.

Agenda Item 2: Discussion on Complaints Received

The committee confirmed that, for the period under review i.e. first half 2023, no complaints had been registered. The members discussed the positive implications of this and acknowledged the efforts made by various departments to maintain a grievance-free environment.

Agenda Item 3: Review of earlier cases of Student Grievances Received

It was noted that there were no grievances or complaints received from students for the academic year 2023-2024. The committee discussed that this reflects the smooth functioning of student services and overall satisfaction.

Agenda Item 4: Discussion on Improving the Grievance Redressal Mechanism

Although no grievances were received, the committee deliberated on potential improvements in the grievance redressal mechanism. Suggestions included:



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- Promoting awareness among students about how to file complaints.
- Ensuring transparency in handling grievances.
- Improving communication regarding the redressal process.

Agenda Item 5: Other Matters

No other matters were raised by any of the committee members.

Agenda Item 6: Vote of Thanks

The meeting was concluded with a vote of thanks by Prof. CA. (Dr.) Kishore Peshori, Chairperson, expressing appreciation for the committee's work and the active engagement of all departments in preventing grievances.

Meeting Adjourned at: 12 pm

Ms. Ravneet Syan

Co-ordinator, SGRC

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DATE: 09.09.2024

Ref No. 1173A

NOTICE

Student Grievance Redressal Committee
2024-25

This is to inform all members of the Student Grievance Redressal Committee that a meeting will be held on 17.09.2024 at Principal's meeting Room from 11.30 a.m to discuss the complaints or cases reported (if any) for the academic year 2024-25.

AGENDA

- 1) Welcome and Introduction
- 2) Review of the minutes of previous meeting
- 3) Discussion on Complaints or cases reported
- 4) Discussion on awareness programs and training sessions for employees.
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Minutes of the Meeting of the Student Grievance Redressal Committee

Date: 17.09.2024

Time: 11.30 am

Venue: Principal's Meeting Room

Present :

| Members | Position | Signature |
|--------------------------------|------------------------|------------------|
| Prof. (Dr) CA. Kishore Peshori | Chairperson | |
| Ms. Ravneet Syan | Coordinator | |
| Mr. Satyaprakash Pandey | Member | |
| Ms. Harsha Hardasani | Member | |
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DATE: 13.12.2024

Ref No. 1637A

NOTICE

Student Grievance Redressal Committee

2024-25

This is to inform all members of the Student Grievance Redressal Committee that a meeting will be held on 21.12.2024 at Principal's meeting Room from 11.30 a.m to discuss the complaints or cases reported (if any) for the academic year 2024-25

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- 1) Welcome and Introduction
- 2) Review of the minutes of previous meeting
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Minutes of the Meeting of the Student Grievance Redressal Committee

Date: 21.12.2024

Time: 11.30 am

Venue: Principal's Meeting Room

Present :

| Members | Position | Signature |
|--------------------------------|------------------------|-----------|
| Prof. (Dr) CA. Kishore Peshori | Chairperson | |
| Ms. Ravneet Syan | Coordinator | |
| Mr. Satyaprakash Pandey | Member | |
| Ms. Harsha Hardasani | Member | |
| Mr. Leander Fonseca | Student Representative | |

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